

East Orange General Hospital showcases remodeled patient accounts office suite

East Orange General Hospital showcased a remodeled patient accounts office suite on Friday, March 13. The offices, located on the second floor of the hospital's East Pavilion Building at 240 Central Ave., were redesigned to create a more customer-ser-

vice friendly, secure and comfortable setting. New furniture, cubicle arrangements and partitions will provide patient privacy during discussions and interactions with staff.

"Ultimately, these changes will improve billing accuracy and efficiency for the hospi-

tal, but most importantly, provide one private, central location for interactions to take place. It's a win-win for both the hospital and the patients we serve," said Martin Bieber, interim president and chief executive officer of East Orange General, during a

ribbon-cutting ceremony that included East Orange Mayor Lester Taylor.

"The functionality of this space speaks for itself and will be put to good use by staff and will be well received by the public," Bieber added.